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**Naxt Sizing/Font/Scaling**

Solutions to try fix up sizing in Naxt

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# Change Citrix Scaling Settings

1. Click on the up arrow where hidden icons are
2. Right click on the Citrix Receiver icon and select **Advanced Preferences**

Graphical user interface, text, application

Description automatically generated

1. Click on **High DPI**

Graphical user interface, text, application

Description automatically generated

1. Select **Yes**
2. Click **Save**

Graphical user interface, text, application, email

Description automatically generated

1. You will need to close and reopen Naxt for the changes to take effect

# Display Settings via Naxt Control Centre

## Change the size of all items

1. With Naxt open, Press **CTRL F3** on the keyboard which should bring up a **Task Manager** window like below
2. Click **File > Run new task**

Table

Description automatically generated

1. In the **New Task** window, type in **control**
2. Click **OK**

Graphical user interface, application

Description automatically generated

1. Click on **Display**

Graphical user interface

Description automatically generated

1. Tick the **Let me choose one scaling level for all my displays**
2. Select a size (either 100% or 125%)
3. Click **Apply**

Graphical user interface, application, Teams

Description automatically generated

## Change only the text size

1. With Naxt open, Press **CTRL F3** on the keyboard which should bring up a **Task Manager** window like below
2. Click **File > Run new task**

Table

Description automatically generated

1. In the **New Task** window, type in **control**
2. Click **OK**

Graphical user interface, application

Description automatically generated

1. Click on **Display**

Graphical user interface

Description automatically generated

1. Change each one of these to a smaller text size then click **Apply**

Graphical user interface, application

Description automatically generated

# IT fix – last option if all else fails

If all above fails to show the result you want, there is one other fix that can be tried but you will need IT to do it as you will need admin rights. The steps are as below

Issue: Words look like they are squished and overlapping each other

Potential fix below:

1. Close Naxt first
2. Then open **File Explorer**
3. Go to the following location: C:\Program Files (x86)\Citrix\ICA Client
4. Scroll down to find the file named **wfica32**

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Description automatically generated

1. Right click on that file
2. Select **Properties**

Graphical user interface, application, table

Description automatically generated

1. Go to the **Compatibility** tab
2. Click on **Change settings for all users**

Graphical user interface, text, application

Description automatically generated

1. Click on **Change high DPI settings**

Graphical user interface, text, application, email

Description automatically generated

1. Remove the tick in **Override high DPI scaling behaviour**
2. Click **OK**

Graphical user interface, text, application

Description automatically generated

1. Click **OK**

Graphical user interface, text, application

Description automatically generated

1. Click **OK**

Graphical user interface, text, application

Description automatically generated

1. Now find the file named **wfcrun32**
2. Right click on it
3. Select **Properties**

Graphical user interface, table

Description automatically generated

1. Go to the **Compatibility** tab
2. Click on **Change settings for all users**

Graphical user interface, text, application

Description automatically generated

1. Click on **Change high DPI settings**

Graphical user interface, text, application, email

Description automatically generated

1. Tick the box next to **Override high DPI scaling behaviour**
2. Click **OK**

Graphical user interface, text, application

Description automatically generated

1. Click **OK**

Graphical user interface, text, application

Description automatically generated

1. Click **OK**

Graphical user interface, text, application

Description automatically generated